

RETAIL SALES ASSOCIATE POSITION

JOB DESCRIPTION:

Sweet Basil is a retail kitchenware store selling a wide variety of products for cooking and entertaining. We are looking for a sales associate with experience in Housewares who has great customer service skills. This special person should enjoy helping customers have a fun and successful shopping experience. We provide service with our Cooking School and need our employees to be able to make decisions concerning enrollment, check-in and registration. Needs to be a quick learner and able to remember the details of our merchandise, and operation.

RESPONSIBILITIES:

- Open the store at the start of the day.
- Actively work to inform and educate customers about the products we sell with the goal creating sales opportunities with each customer.
- Price, stock and maintain cleanliness of the store each day.
- Use a Point of Sale (POS) system to ring sales and cooking class registrations.
- Use initiative to keep store clean and stocked.
- Be a team player with the staff.
- Work efficiently to complete tasks given.

QUALIFICATIONS:

- Prior experience working in Housewares is a real plus in an environment that provides lots of information about the products we sell. Candidate needs to possess a customer service style that invites customers to enjoy their shopping experience.
- Use good judgement and be able to problem solve and make decisions using our customers service policies as a guide.
- Be a quick learner to learn the inventory and be able to assist customers with purchase decisions.
- Always make our customer the number one priority.
- Physically able to stand, lift and climb on a ladder.
- Willingness to do what is asked and or required of the position.

BENEFITS:

- Competitive wage
- Flexible schedule
- Meal of foods from the cooking school
- Discounts on store merchandise
- Working as part of a team within an environment where your skills contribute to the daily success of the business.
- Job Type: Full-time: \$14.00 - \$15.50 per hour
- Job Type: Part-time: \$13.50 - \$15.00 per hour

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SCHEDULE:

- 4-hour shift
- Day shift
- Monday to Saturday

EDUCATION:

- Associate (Preferred)